

Wicked Clean Dog Mobile

Parent(s) Information:

NAME(S): _____

ADDRESS: _____

CITY/STATE/ZIP: _____

HOME PHONE: _____ CELL PHONE: _____

WORK PHONE: _____ E-MAIL: _____

Pet Information:

NAME: _____ BREED: _____

COLOR: _____ BDAY (MM/DD/YYYY): _____ Age: _____

MALE / FEMALE SPAYED / NEUTERED : YES / NO

Health Concerns/Special Needs/Allergies:

Rabies Expiration Date (4 months): _____

Emergency Contact Information (Family or Friend):

NAME: _____

PHONE: _____ CITY/STATE/ZIP: _____

Veterinary Information:

NAME: _____

PHONE: _____ CITY/STATE/ZIP: _____

Wicked Clean Dog Mobile

Wicked Clean Dog Mobile valued client will be asked to read and agree to this Grooming Policy Agreement as follows:

Safety First

All dogs brought to our mobile salon must be on a leash. We recommend your companion have a securely fastened collar or harness, and we do request flea collars be removed prior to grooming appointments.

Price estimates are subject to change at the groomer's discretion

During our intake process with new clients, a price range and appointment length will be given based on your pet's size and breed. Wicked Clean Dog Mobile will make every effort to be as accurate as possible over the phone. However, until our groomer meets the dog there is no way to adequately judge the coat type and condition of the dog. Therefore, price estimates are subject to change. Wicked Clean Dog Mobile accepts cash, checks and all major credit cards. Checks returned NSF WILL incur a fee of \$35, plus any fee my bank may charge. No further service will be provided until fee is paid.

Cancellations and Rescheduling

Cancellations within 48 hours will require full payment for the grooming appointment, and pre-payment in order to schedule future appointments. Our goal is 100% on-time accuracy; to that end, we provide a grace period for appointments to begin. After 15 minutes wait time, we will depart for the next stop and consider the appointment a cancellation. If our groomer is running late because of traffic, weather or other conditions beyond our control, we will make every effort to notify and provide you with an estimated arrival time. In the event of inclement weather/road conditions, equipment failure, etc., every effort will be made to contact you for rescheduling and will be on a case-by-case basis.

An appointment time is truly an 'estimated time of arrival'. Arrival time will be in a 1-2 hour time span. As a mobile service, our schedule is subject to interruptions and delays, such as, but not limited to: Refueling, traffic, driving distance from previous appointment and running over on a previous appointment. If Beauty Paws feels they will be more than 15 minutes early or late, Beauty Paws may call ahead.

Client Deposit

We ask for a \$50 per pet deposit to reserve a spot. This is refundable up to two weeks prior to your scheduled appointment, then can be applied to a future groom after that. The deposit becomes non-refundable after 48 hours prior.

KEY ON FILE SERVICE

Wicked Clean Dog Mobile offers a 'key on file service'. Client provides Wicked Clean Dog Mobile with a key to keep on file, a garage code, or some other form of access to the home,

Wicked Clean Dog Mobile will come by at your scheduled grooming appointment time to care for your pet and Client just leaves a form of payment. Your pet must be crated or left in an accessible area such as a laundry room or bathroom. Beauty Paws will not be held responsible for damages or theft to Clients home or property while on the service call for grooming your pet(s).

Vaccinations

Vet information is required at the time of scheduling your appointment, and we require proof of rabies vaccinations (copy of vaccination papers) for first time visits. All other vaccination protocols are left up to the owner and their veterinarian. We recognize that veterinarian practices vary on how often to vaccinate. If you feel secure about your pet's level of protection, so do we.

Flea/Tick Policy

Owners are responsible for keeping their dogs free of fleas & ticks. If fleas and/or ticks are discovered while your dog is being groomed, Wicked Clean Dog Mobile may be unable to complete the appointment until the pet is clear of parasites. If the groomer chooses to remove the parasites during the grooming process with an organic shampoo especially formulated to kill fleas and ticks, the owner agrees to pay an additional charge based on size of dog.

The Right to Refuse Service

In the event that we cannot safely handle your pet we reserve the right to refuse service. Tranquilized pets will not be accommodated as they should be done in the safety of a veterinary clinic. The use of muzzles, e-collars, slings, straps, etc. are acceptable. Grooming services can be stopped mid-groom, if necessary, for the safety of either the dog or groomer, with applicable charges at the discretion of the groomer. If a dog nips or barks incessantly during the grooming process, Wicked Clean Dog Mobile reserves the right to use a soft and gentle muzzle on your pet for the safety of all.

Coat Condition

I hereby entrust my dog(s) to Wicked Clean Dog Mobile for the purpose of grooming and am aware that all due care will be taken with my dog(s) for the safety of pet and groomer. I understand that neglect of my dog's coat can cause problems for my dog after grooming, such as clipper/brush irritation. If your pet is not able to remain reasonably still during the grooming procedure, accidents can happen, such as nicks from clippers or scissors.

If your dog's coat is matted, I understand that the options are:

*Owner to brush out the coat and schedule an appointment at a later date.

*Dog will receive a shave down and start over. There is an additional charge for a shave down or shaving ears and tail if they are found to be matted; the cost for this additional service will be determined on a per dog basis.

*Wicked Clean Dog Mobile will not be responsible for health conditions caused by matted coats.

Closely shaved pets are also prone to sunburn & should either have sun screen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. In certain breeds & coat types, the coat may not grow back the same. Removing a heavily matted coat includes the risk of nicks, cuts and/or abrasions due to moles, warts or skin folds trapped in the mats. Heavy matting can also trap moisture near the pet's skin which can cause mold, fungus, bacteria or skin irritations that exist prior to the grooming process. The after-effects of mat removal procedures may include itchiness, skin redness, self-inflicted irritations or abrasions, or failure of hair to re-grow. Client is responsible for the condition of the pet's coat and will not hold Wicked Clean Dog Mobile responsible in the event of adverse effects of mat removal.

SAFETY/DOG BEHAVIOR

Client must inform us prior to grooming if your pet has bitten someone or has aggressive tendencies. Wicked Clean Dog Mobile will not accept any aggressive dog. If false accusations about the pets behavior were made when asked during booking of an appointment, we will discontinue services and Client will still be responsible for the full grooming charge. Client will be liable for any bites or any property damage caused by their pet(s). For Groomer's safety as well as your pets, Wicked Clean Dog Mobile has the right to refuse service in the event of a pet that cannot be handled safely. FOR OVERLY AGGRESSIVE OR OVERLY STRESSED PETS, Wicked Clean Dog Mobile WILL NOT BE ABLE TO GROOM YOUR PET.

SENIOR PETS AND PETS WITH HEALTH ISSUES

Grooming procedures sometimes can be stressful, especially for a senior pet or a pet with health problems. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. Wicked Clean Dog Mobile will not be responsible for accident or injury to an elderly or health-compromised pet during their grooming.

FLEA/TICK INFESTATION/SALON SANITATION

Flea and tick infestation will NOT be tolerated. Client is responsible for keeping their pet(s) flea and tick free. If a flea or tick is found on your pet, Wicked Clean Dog Mobile will administer a flea and tick shampoo to eradicate the fleas in order to maintain salon sanitation. If Beauty Paws finds an infestation of fleas or ticks on a pet, an additional \$75 de-bug cleaning fee will be added in addition to the groom fee for this service. There may be side effects, including, but not limited to allergic reactions, which may result from the manufacturer-recommended usage of said products, which Client agrees that Wicked Clean Dog Mobile will not be held responsible for. Additionally, Client is also aware that any such treatments are not guaranteed to be one hundred (100%) effective.

Home and Property Damage

Wicked Clean Dog Mobile will not be held responsible for damages to my yard, home or property while on the service call for grooming of my pet(s), (within reason). As the owner or

caregiver, Wicked Clean Dog Mobile is authorized to perform scheduled grooming appointments while the dog owner is away from home or property. In the case where a key is left or given to your home, Wicked Clean Dog Mobile will not be held responsible for any damages or theft to your home or property.

PRE-EXISTING CONDITIONS

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming and may require immediate medical attention. In the best interest of your pet, Client designates Wicked Clean Dog Mobile, as agent and understands that if Beauty Paws is unable to contact Client first, then Beauty Paws, in its sole discretion, may engage the services of a veterinarian at Clients expense.

PICTURES

Client consents that Wicked Clean Dog Mobile may take pictures of your pet, before and after grooming, and utilize the same for their website, social media for any and all and/or advertising purposes at Wicked Clean Dog Mobile discretion.

Signature Required for Grooming Services

I understand and agree to the above terms for the grooming and maintenance of my dog(s) and in consideration of the grooming services of Wicked Clean Dog Mobile agree to hold harmless from damage, loss or claims arising from any known or unknown pre-existing condition of my dog(s). The terms, special services or handling shall include but are not limited to veterinarian emergency services in the event I am not available. I authorize Wicked Clean Dog Mobile to act as my agent in the event emergency veterinarian services, boarding, caretaking, and/or transportation is necessary, and I agree to pay all costs. Any/all damages, loss or claim shall include, but not be limited to death, injury or shock. Said pre-existing conditions shall include but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions or medical conditions.

Owner Signature:

Date:

Printed Name:
